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- E-1 Identify and review other hardware, communication, learning, administration, scanning & archival technologies, cell phone applications, video conferencing, distance learning).
- E-2 Identify journals and organizations providing research on technology trends and issues relevant to human services organizations.

GOAL F:

Use appropriate written and oral communication skills

Learning Outcomes: The student will:

- F-1 Communicate information orally in a logical and grammatical manner.
F-2 Present written information using standard APA style.