

This one-credit graduate course provides an overview of the field of Performance Improvement. Students will explore various performance improvement initiatives and the role of performance consultant.

The student will be able to summarize the field and relevant theories of Performance Improvement to address employee and organizational issues.

The student will:

- A-1 Summarize the theoretical and practical foundation of organizational performance

- B-3 Examine the systematic approach to the analysis, design, development, implementation and evaluation of performance improvement interventions.
- B-4 Assess performance variables regarding an employee and/or organizational issue.