Learning Objectives: The student will:

- C-1 Describe various approaches for intervening effectively in groups.
- C-2 Identify strategies for how to deal with emotions (yours and the group's) that may arise during various group interactions.
- C-3 Discuss a systems view of organizational facilitation.

GOAL D:

The ability to assess an organizational situation related to group process and to develop an action plan for improvement.

Learning Objectives: The student will:

- D-1 Facilitate a group intervention in response to an identified challenge in the group's behavior.
- D-2 Develop an action plan for dealing with an identified facilitative challenge in your own organization.