## Wilmington University believes students are:

- The MOST important people in our business.
- Not dependent on us. . . We are dependent on them.
- Not an interruption of our work. . . Students are the purpose of our work.
- **Doing us a favor when they call**. . . We are not doing them a favor by serving them.
- Our business...**They are not outsiders.**
- Not cold statistics...Students are flesh-and-blood human beings with feelings and emotions like our own.

Model professionalism, compassion, in and intellectual curiosity.

Encourage student-instructor contact through a variety of methods.

Present content in ways that students c questions, and have clear ex